



**3C: An innovative new service!**



# Integrated Dynamic Currency Conversion

**Integrated DCC is the service hotels, together with their guests have been waiting for.**

**It's new: the "integrated" difference.**

If your establishment uses Micros Fidelio Opera today, 3C can offer you a unique fully integrated front end DCC solution.

When foreign guests travel with credit cards issued in their home currency, every time they are billed, they wonder what price will appear on their card statement. They wonder what commissions they will have to pay. Until now!

Now, foreign customers will have the choice to pay in their home currency. It's an added degree of comfort and guest service, the hotels can offer their guests.

## Service description

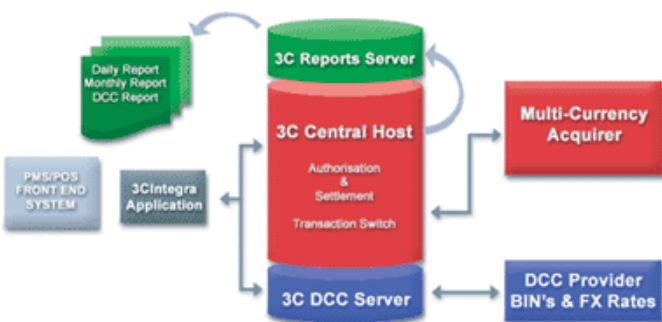
Directly connected to 3C's server, Integrated DCC allows hotel's guests to relax and pay in their own currency - simply by using their usual Visa or MasterCard.

### **At Check-in**

The card is swiped at the point of sale in the normal way. It is validated as per the current 3C process.

### **At Check-out**

3C, in combination with the chosen DCC provider identifies where the guest's card was issued and the currency of their card. The operator is prompted to offer the customer the option of paying in that currency. If the guests accepts the DCC offer, the local amount is converted into their home currency automatically. The local and foreign currency equivalent values are displayed along with the rate of exchange.



### **Benefits for Hotel Guests:**

- No surprises when their card statement arrives.
- Instant conversion to the currency of their card.
- Automatic recognition at point of sale.
- Competitive exchange rates applied.
- No risk.
- Guaranteed that the card is charged with the quoted amount.
- No further currency conversions or surcharges.

### **Benefits for the Hotels:**

- Easy to implement.
- No change to your front desk procedures.
- Payments received in the usual timeframe.
- One final receipt, not two.
- Automatic DCC recognition at check-in, with the option for the guest to pay in the currency of their card.
- The DCC supplier controls, manages and takes all risk with exchange rates.
- 3C's easy to read Web reporting available to see all local and converted DCC payments.

**3C will provide you the fully integrated DCC solution to your point of sale and the DCC conversion/exchange rates are provided by your chosen DCC enabler.**

**For further information and assistance, please feel free to contact:**

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